

► Maintenance

For daily cleaning, use a dry cloth and a soft liquid cleaner.

Never use abrasive cleaners containing acetone, chlorine or strong bleach. Also, do not use tools as scrapers, metallic brushes, and other products which can scratch or tarnish surfaces.

Under no circumstances should you use chrome cleaner on chrome-plated or brass trim, hinges, handles, sockets etc.

Good ventilation and regulating your homes temperature and relative humidity levels is essential for maintaining the quality look of your wood cabinetry.

25 Year Limited Warranty

Cabinets To Go warrants its closets to be free from defects in material and workmanship under normal residential use, for the period of 25 years from date of purchase. This warranty is not transferable. Warping of wood, Hinges, Drawer Glides, and Mechanical Parts are covered under this warranty for 25 years from the date of purchase of the closet. During this warranty period, Cabinets To Go will repair or replace, at our option, any closet or its component which proves to be defective in material or workmanship under normal installation, use and services. This warranty is limited to the replacement of defective parts and does not include service, labor, or transportation charges related to the removal or installation of defective parts. In addition, this warranty does not include labor or damage due to improper installation, storage, misuse or neglect. This warranty shall not apply to Cabinets To Go closets or parts that have been subject to alteration, modification, accident, abnormal use, extreme temperature, moisture levels, or abrasive/citrus cleaning chemicals. Touch up and adjustments are not included under this warranty and are the responsibility of the installer. You will be required to provide your order number, receipt, warranty certificate and pictures of the defect.

We guarantee your satisfaction with each closet. Should any closet not meet your satisfaction because of a visual defect, simply return it to your retailer, PRIOR to assembly for a replacement. We are unable to correct any visual defects after closets are assembled. Concealed damage claims (damage found after unpacking) must be made within 30 days of receipt of product.

Information about your warranty coverage

This warranty does not cover damages or failure attributable to:

- Closets installed with obvious visual defects
- Defects or damage to closets caused by installation that does not comply strictly with the instructions provided.
- Issues related to the natural characteristics of wood products or the normal effects of aging
- Defects caused by product modifications completed by the owner/installer. Gluing panels, parts, or pieces is never recommended.
- Defects caused by exposure to the elements including moisture which may cause warping or splitting.
- Defects or damage to closets caused by severe accidents (e.g. fire or burns).
- Damage caused by flooding or standing water from leaking pipes, faucets, household appliances, etc: up to and including flooding and any damages caused by natural catastrophes.

Notes on Warranty:

- Cabinets To Go shall not be liable for either its failure to perform or its delays in performance hereunder arising out of or resulting from causes beyond its control, including but not limited to, acts of God, acts of Representatives, acts of Government, wars, fires, floods, epidemics, quarantine, strike, freight embargoes, weather or default by suppliers due to any such causes.
- This warranty applies only to the original purchaser and installation site and is not transferable.
- This warranty is valid only for residential installation.

• FOR WARRANTY SERVICE

To make a claim, contact Cabinets To Go no later than 30 days following the date of receipt of product, at 1-800-CABINET option: 3 or email Customer Care at customercare@cabinetstogo.com. Proof of purchase, such as the sales order receipt is mandatory when requesting warranty service.

*Approved returns are subject to a 25% restocking fee & must be approved prior to return, contact your local store for authorization.

- Product must be in original condition and properly stored in a climate controlled space once received, and up to the point of final installation. Partially assembled, fully assembled, or installed closet is considered accepted by the buyer & may not be returned or exchanged for any reason.
- Cabinets To Go reserves the right to designate a representative to inspect the closet for analysis.
- No unauthorized person, installer, dealer, agent or employee of Cabinets To Go or any other representative is entitled to assume any liability on behalf of Cabinets To Go relating to the sale of this product or has the authority to increase or alter the obligations or limitations of this warranty.

THE SOLE REMEDY PROVIDED BY THIS WARRANTY IS THE REPAIR OR REPLACEMENT OF ANY PART OR PARTS THAT MAY PROVE DEFECTIVE UNDER NORMAL RESIDENTIAL USAGE. THIS WARRANTY DOES NOT COVER THE COST OF REMOVAL, INSTALLATION, DELAY OR TRANSPORTATION OF NEW PRODUCT.